



**AFFINITY
HEALTH**



ELEVATE



Please contact our 24/7 pre-authorisation line before using any benefit. Our trained professionals will assist in referring you to the correct medical practitioner for treatment, confirm and authorise benefits. Waiting periods are effective from the Commencement Date. Terms and Conditions apply. Subject to Formulary and Benefit Sub-limits.

HEALTHCARE PACKAGE



Day-to-Day Healthcare



24/7 Telephonic Medical Consulting Hotline

Unlimited telephonic consultations with a Nurse, Doctor or Mental Health Professional. Includes Acute Medication recommended by the Nurse or Doctor subject to the Affinity Formulary.



In-Person Nurse Consultations

Unlimited, managed visits at a Medical Society Centre. Includes all medication dispensed by the nurse practitioner subject to the Affinity Formulary.



Virtual GP Consultations

Unlimited telephonic consultations with a virtual GP within the Affinity Provider Network, when referred by a designated nurse practitioner.



The Medical Society Mobile App

A convenient and secure mobile app that offers medical consultations with a Registered Nurse. It also allows for the issuing of sick notes for a maximum of two days and provides recommendations for acute medication from a Nurse Practitioner.



GP Consultations

Unlimited, managed General Practitioner consultations within the Affinity Provider Network when referred by a designated nurse practitioner.



Acute Medication and Nutraceuticals

All medication approved by Affinity and according to formulary reference pricing is covered.



Over-the-Counter Medication

Over-the-Counter Medication up to **R500** per member policy per Year, pre-authorised through the 24/7 Telephonic Medical Consulting Hotline.



Chronic Medication

This benefit covers 24 specific Chronic Conditions according to the Affinity Chronic Medication Formulary.



Chronic Disease Management

Available for members that are registered for the Chronic Management Programme, through support we assist you in bringing your condition under control to live a healthier life.



HIV & TB Management Programme

The programme caters to the medical and lifestyle needs of members living with HIV and/or TB and provides them with suitable treatment and tools to live a healthier life.



Radiology

Unlimited basic Radiology according to the Affinity Formulary if referred by a Network Doctor.



Pathology

Unlimited basic Pathology according to the Affinity Formulary if referred by a Network Doctor.



Dentistry

Cover for basic dental procedures, within the Affinity Provider Network, that can be performed in the Dentist's Rooms. Up to a limit of **R800** per insured person per defined event, up to **R2 400** per insured person per 18 (eighteen) month period.



Optometry

One eye test and one set of standard frames and lenses per member per 24 months. This benefit is only available through a Spec-Savers outlet.

Disclaimer: This is not a medical scheme and the cover is not the same as that of a medical scheme. This policy is not a substitute for medical scheme membership. Subject to Demarcation regulations, the Insurer does not refuse membership on the basis of any means of discrimination.



Affinity Health a product of Affinity Life Limited (Registration No 1952/001635/06 & FSP No 49986); National Risk Managers (Pty) Ltd, the Underwriting Managing Agency (FSP No 47132); and Lion of Africa Life Assurance Company Ltd, the Insurer (FSP No 152830) reserve the right to void this policy in the event of misrepresentation, misdescription or non-disclosure of any particular material fact to this insurance by or on behalf of an insured person. Terms and conditions as contained in the policy document shall apply.



V1.0.2025-ESS



24/7 Emergency Services



Trauma Support Services

Telephonic trauma support counselling and mental health wellness support by qualified and dedicated professionals for traumatic events such as sexual assault, crime, gender-based violence, death, attempted suicide, and domestic violence.



Emergency Medical Response

24/7 Emergency medical advice, ambulance services and hospital pre-authorisation.



Emergency Casualty Benefit

Cover up to **R15 000** per Eligible member for casualty or emergency room treatment for the purpose of stabilising an emergency illness or to provide treatment for accidental injuries that could cause bodily harm if not treated immediately.



Hospital Benefits



Accident Hospitalisation

Up to **R260 000** per single member per event. Covers both Casualty and any hospital admission costs. Accidents are covered from Commencement Date.



Hospital Emergency Illness

Up to **R150 000** per Eligible Member to stabilise an Emergency Illness, per year. Illness admission is based on the severity of the treatment required.



Hospital Care Plan

This benefit includes a personal care package to make a patient's stay more comfortable while in a state hospital for an illness admission.



Post Hospital Private Home Nursing

Up to **R11 000** per single member policy or **R13 000** per family policy per year for the assistance of a private nurse following a stay in a Hospital.

INSURANCE PACKAGE



Insurance Benefits



Accidental Total Permanent Disability

R250 000 payable to either the Principal Member or Spouse in the event of Total and Permanent disability due to an accident and any other unnatural causes as defined.



Family Funeral

Principal Member	R30 000	7 -14 Years	R15 000
Spouse/Adult dependant	R30 000	0 - 6 Years	R7 500
15 Years and older	R30 000	Stillborn	R2 500

An additional benefit is available for the transportation of the covered members' mortal remains.



Principal Member
R488pm



Spouse
R437pm



Adult Dependant
R488pm



Child Dependant
R217pm

Total Payroll Deduction will include both Health and Insurance Premiums.

Contact Numbers



Call Centre
0861 888 807



Please Call Me
064 836 8049



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